



Attachment A

June 30, 2016

Joy Q. Sample
123 Main St.
Anytown, USA, 12345-6789

IMPORTANT NOTICE REGARDING DISCONTINUANCE OF SPRINT WIRELINE BUSINESS LEGACY VOICE LONG DISTANCE SERVICES

Account Number:

On June 30, 2017, or as soon thereafter as the necessary regulatory approvals can be obtained, Sprint Communications Company L.P. ("Sprint") will no longer provide Sprint wireline business legacy voice long distance services and associated features in each of the 50 United States, the District of Columbia, Guam, Puerto Rico and the U.S. Virgin Islands. Due to changing market conditions, Sprint has determined that it should discontinue offering Sprint wireline business long distance voice services over legacy technology and focus on VoIP services. The specific Sprint wireline business legacy voice long distance services and associated features being discontinued include all domestic and international 1+ dialing from pre-subscribed accounts, as well as Wide Area Telecommunications Service (WATS), Toll Free Calling or 800 Calling, Private Line or Clearline, Switched Data Services, Operator Services, Directory Assistance, FÖNCARD and all business pricing plans associated with the services listed above. **This discontinuance does not impact any of the Sprint VoIP/IP equivalent services, such as SIP Trunking, SIP Toll Free, SIP International Toll Free, IP, MPLS and Cloud Value Added Services, or any of the services related to our Sprint wireless services.**

If you are planning to migrate your WATS, Toll Free, Private Line and Switched Data Services to Sprint's VoIP/IP equivalent services of SIP Trunking and MPLS, **please contact your Sprint Representative promptly to ensure your migration is completed by June 2017.** Alternatively, you may contact Sprint via email at business.customer.care@sprint.com, or via telephone at 844-492-4334 Monday – Friday 8:00 a.m. to 5:00 p.m. EST.

If you are not planning to migrate to a VoIP Sprint SIP Trunking IP/MPLS circuit, the discontinuance of the service will impact all of your Sprint 1+ long distance (referred to as pre-subscribed long distance carrier services) and the other Sprint services listed above. If you choose to continue using a legacy voice TDM circuit from your local telephone service provider to access pre-subscribed long distance voice services, you will need to choose another long distance service provider. Note that a new service provider may require approximately three months to provision service to you. As a result, we strongly recommend that you select a provider *no later than* March 30, 2017. If you are not certain of your options for obtaining replacement pre-subscribed long distance service, you should contact your local telephone

service provider and ask which carriers are accepting pre-subscribed customers. You may also contact any of the several companies that serve the business market in your area. An Internet search for "business telecommunications service providers" in your area should provide you with several alternatives. Sprint does not have the ability to select another provider for you.

Attachment A

Page 2 of 2

Additionally, if you are a Toll Free customer not planning to migrate to Sprint's VoIP equivalent SIP Toll Free services, you must change your service provider **before June 30, 2017** to ensure that you can retain your current Toll Free Telephone Number with your new provider.

Sprint has notified the Federal Communications Commission of its proposed discontinuance of service. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, 445 12th Street SW, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Sprint Communications Company L.P. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

For additional information please visit our web page, www.sprint.com/landlinebusinessFAQs. If you have questions concerning this notice, please feel free to contact Sprint via email at business.customer.care@sprint.com, or via telephone at 844-492-4334 Monday – Friday 8:00 a.m. to 5:00 p.m. EST. We thank you for your business and look forward to continuing to serve you in other capacities.

Sincerely,

Sprint Communications Company L.P.
6200 Sprint Parkway
Overland Park, Kansas 66251